

# SOCIAL NEURAL HYBRID RECOMMENDATION WITH DEEP REPRESENTATION LEARNING

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# OUTLINE

- Introduction
- Background & related work
- Our approach : Social Neural Hybrid Recommendation (SNHF)
  - Description of the different layers of the SNHF model
  - Training
- Experiments
- Conclusion & perspectives

# RECOMMENDER SYSTEMS

- Recommender systems (RSs) are the most successful and most popular applications of data science.

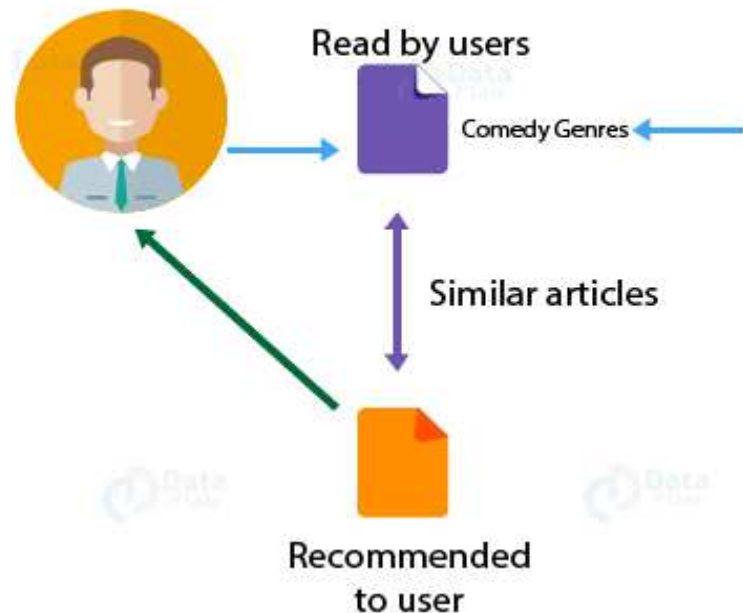


- RSs are self-explanatory algorithms that leverage historical data to recommend / suggest a particular product, service or person, by inferring correlation strength between them.

# RECOMMENDER SYSTEMS (RSs) - APPROACHES

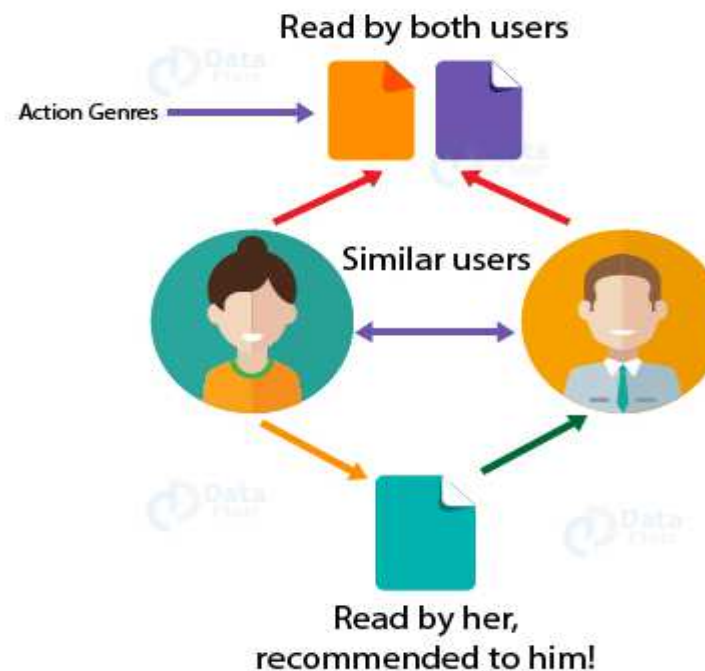
**Content-based filtering (CBF)**, based on a **comparison of user profiles with item profiles** to recommend items that match their preferences and tastes.

## CONTENT-BASED FILTERING



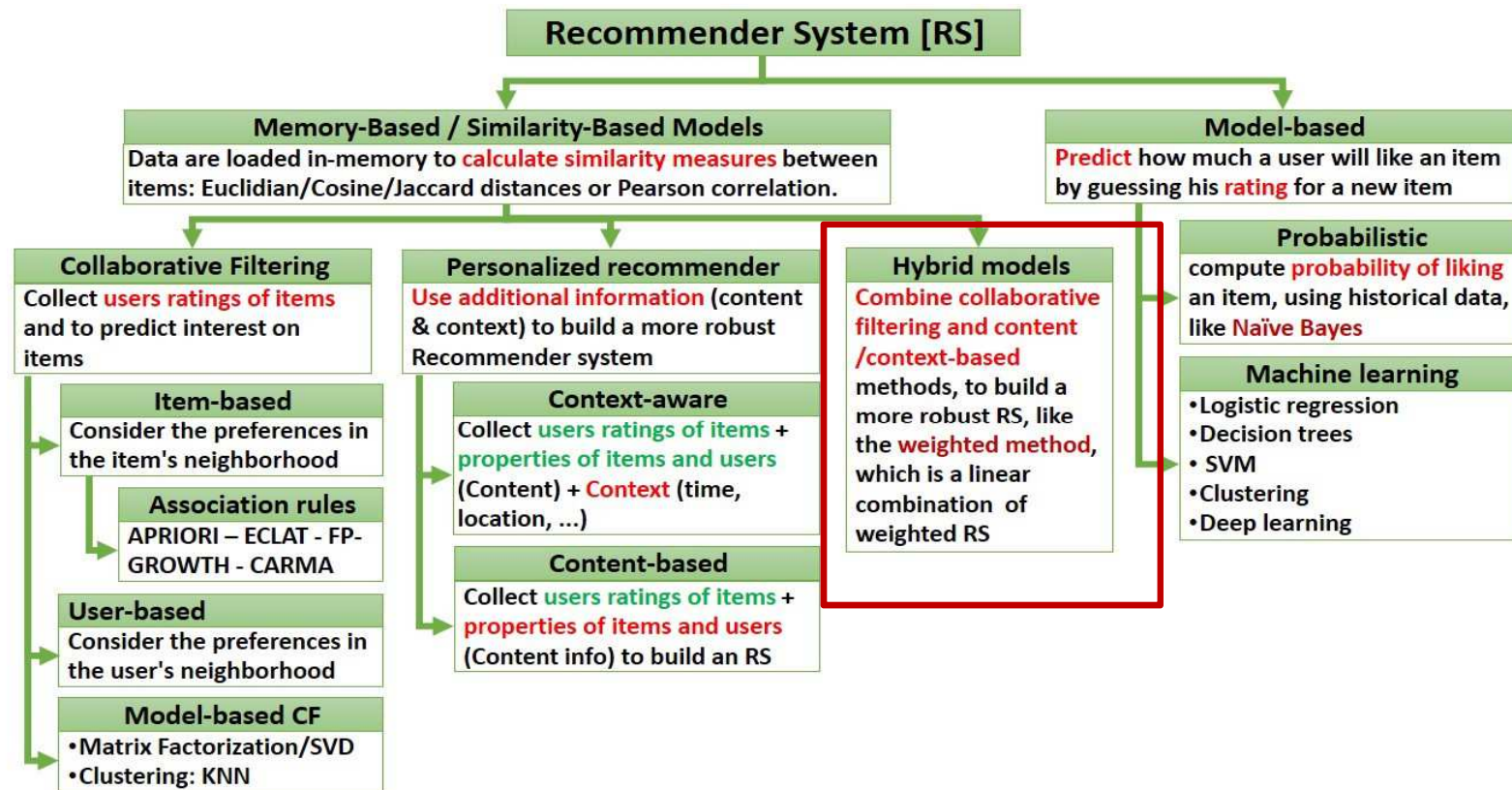
**Collaborative filtering (CF)**, based on the principle that a prediction of a given item can be generated by **aggregating the ratings of like-minded users**;

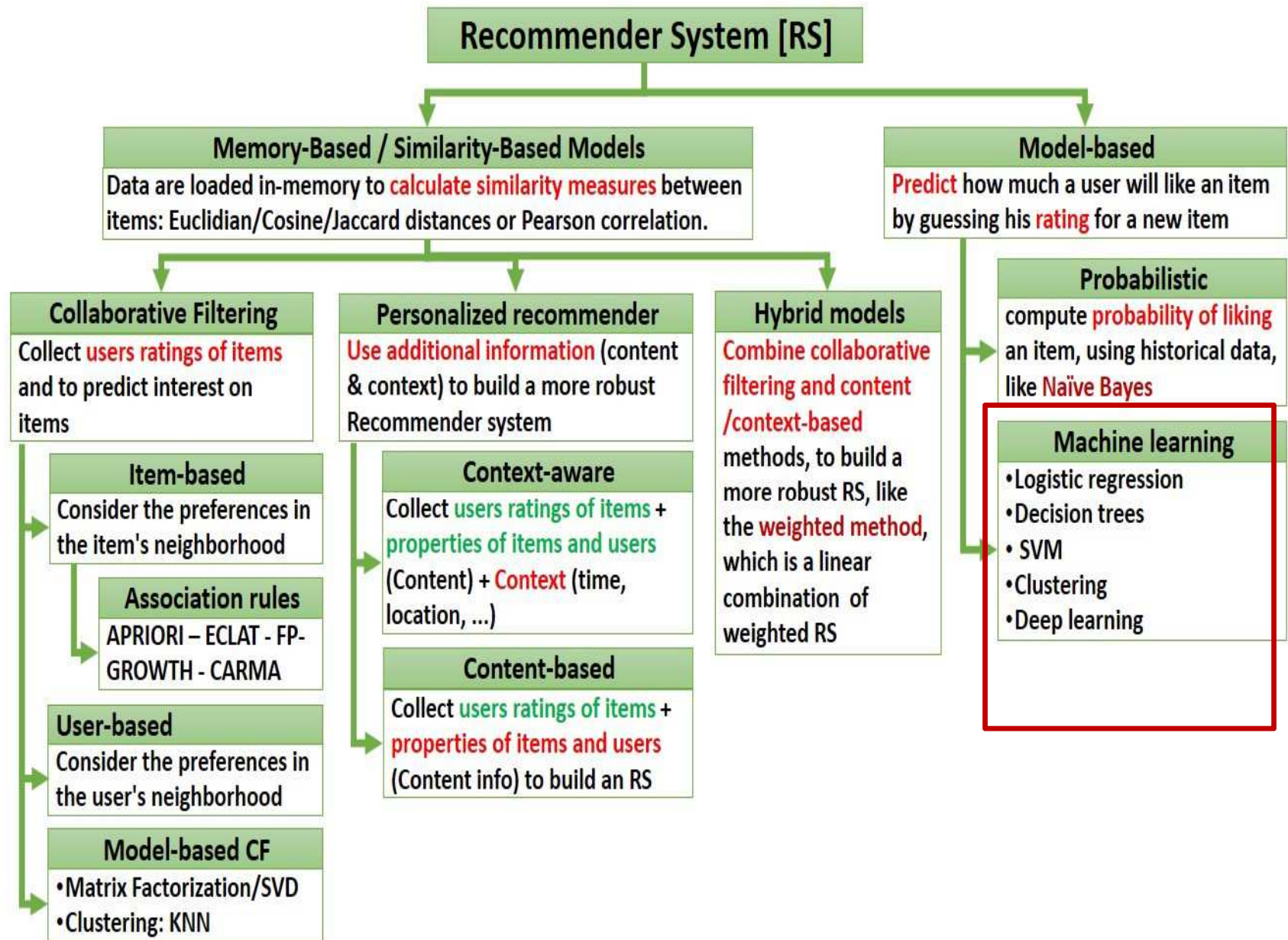
## COLLABORATIVE FILTERING



# RSs A – APPROACHES

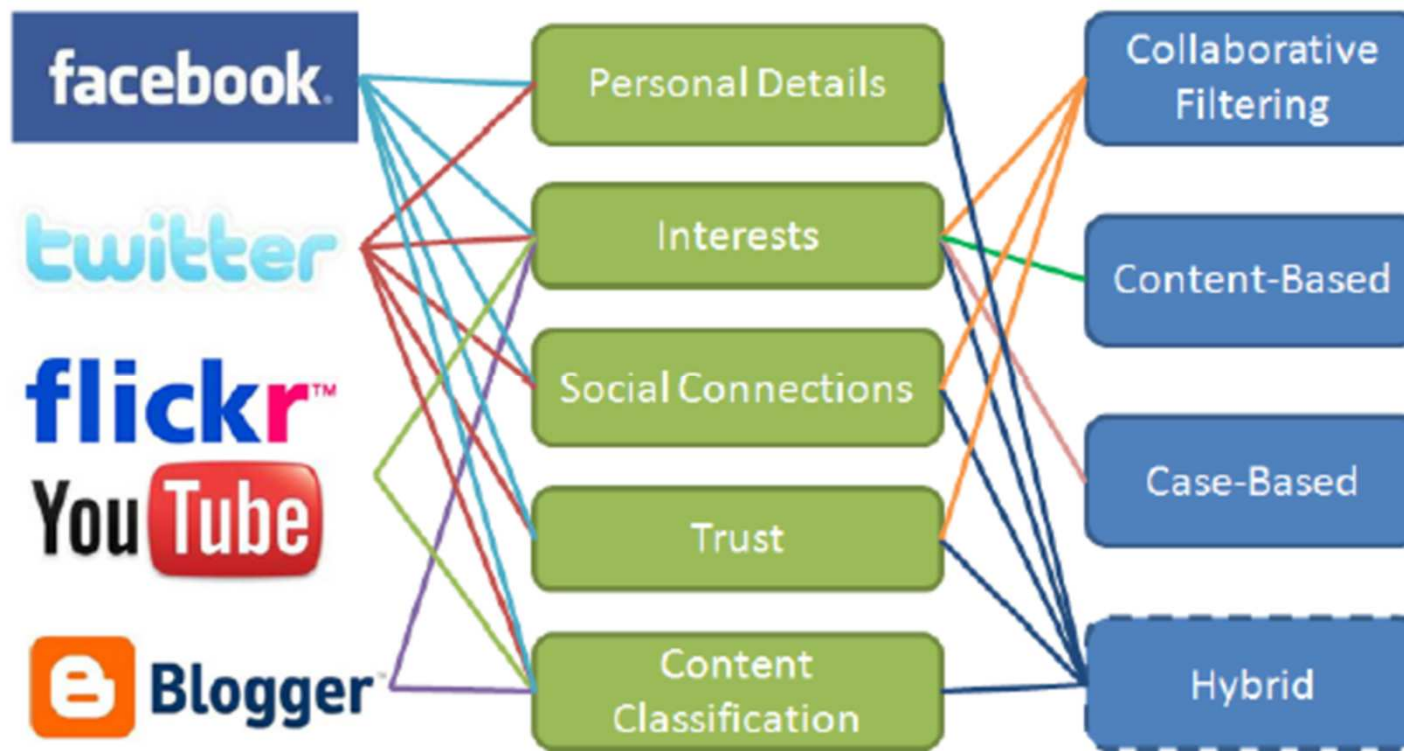
- Hybrid recommender systems combine the two recommendation techniques in different ways [1]
  - To overcome their drawbacks (cold start & sparsity problems)





# RSS AND THE SOCIAL WEB

- With the expansion of social media platforms, the performance of traditional recommender systems can be improved with the integration of **social information**



# INTRODUCTION

- **Deep learning techniques** are proved to be very effective in various domains, such as computer vision, pattern recognition, and natural language processing
- More and more deep models have been used in the recommendation system
- Only few attempts have been made in social-based recommender systems

We focus on this issue and explore the use of deep neural networks for learning the interaction function from data.



## RELATED WORK

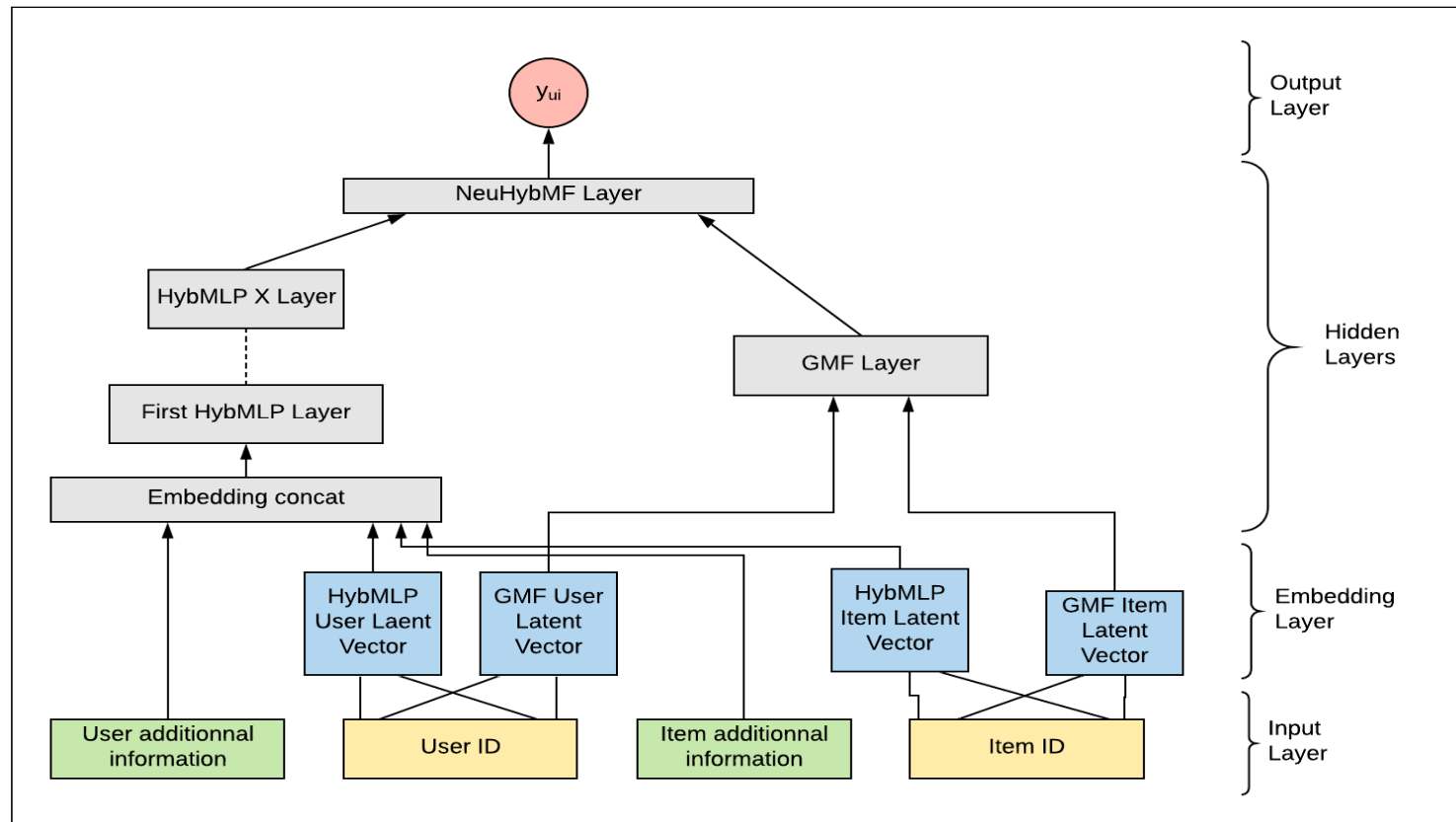
- The state of the art shows that some neural network-based methods are proposed to learn user and item representations from text notation and comments data [2; 3].
- He et al. [4] modeled the user-item assessment matrix using a multilayer feedback neural network.
- He et al. [5] proposed an approach based on CF and CNN.
- Zheng et al [6] combined all user comments and items and applied the CNN to jointly model user preferences and item characteristics.

## RELATED WORK

- Lu et al. [7] proposed a model of mutual learning between notes and comments, given that the method of modeling notes is based on PMF, which can only learn linear characteristics.
- Liu et al [8] used a MLP network in a note-based coder to learn deeper and higher-level features from note models.
- Berkani et al [9] proposed an extension of the NCF model [4], considering a hybridization of CF and CBF based on: (1) Generalized Matrix Factorization (GMF); and (2) Hybrid Multilayer Perceptron (HybMLP).

# RELATED WORK

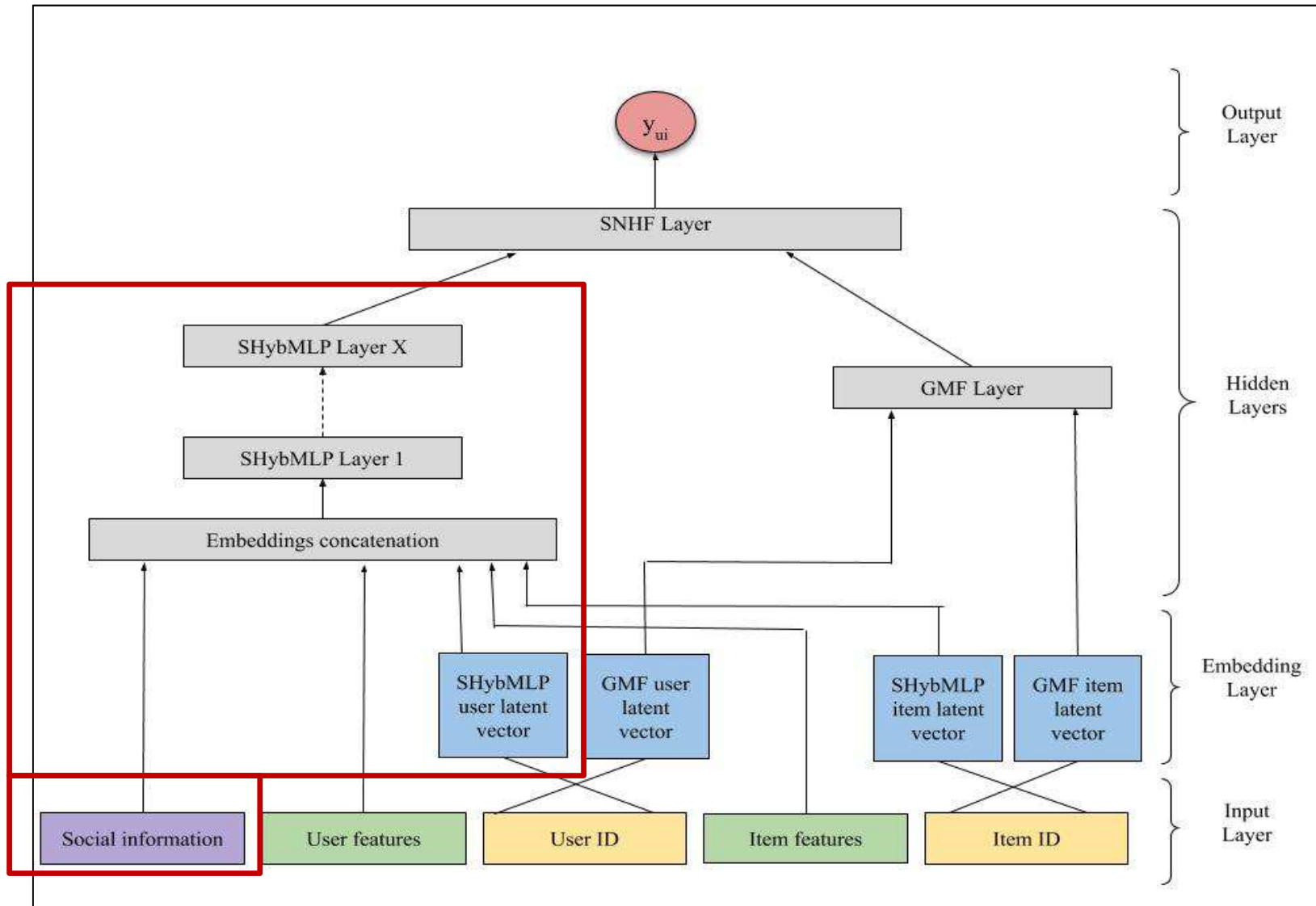
- Neural Hybrid Recommendation Based on GMF and Hybrid MLP [9]



# OUR APPROACH : SOCIAL NEURAL HYBRID RECOMMENDATION (SNHF)

- We propose, a novel hybrid method called SNHF (Social Neural Hybrid Filtering), combining CF and CBF algorithms and using **social information (friendship and trust between users)** in the same architecture based on GMF and HybMLP (Hybrid MLP) models.
- Friendship and trust between users could significantly improve the quality of recommendation,

# OVERVIEW OF THE PROPOSED SNHF METHOD



## DESCRIPTION OF THE DIFFERENT LAYERS

- **Input Layer.** In addition to the NHybF model entries [9], i.e. user and item IDs with corresponding characteristics, we also consider the social information of each user (friends and trusted persons)

## INPUT LAYER

- The friends list of a given user  $u$  includes all of his friends from the social network.
- The **friendship degree** is calculated using the Jaccard formula:

$$\text{Friendship}(u, v) = \frac{|F_u \cap F_v|}{|F_u \cup F_v|} \quad (1)$$

where:  $F_u$  is the set of friends of  $u$  and  $F_v$  is the set of friends of  $v$ .

- The friendship degree is calculated as follows:

$$D_{\text{Friendship}(u,v)} = 1 - \text{Friendship}(u, v) \quad (2)$$

## INPUT LAYER

- Trust describes the degree of trust of a user  $u$  towards a user  $v$ .
- The calculation of the **degree of trust** is done in two steps: (1) calculation of the degree of trust directly between two users; and (2) propagation of the trust through the trust network.



## INPUT LAYER

- The degree of trust between two directly related users is calculated according to the following Tanimoto formula:

$$D_{Trust(u,v)} = \frac{1}{deg(u) + deg(v) - 1} \quad (3)$$

where:

$deg(u)$ : is the number of users that user  $u$  trusts, including  $v$ ; and

$deg(v)$ : is the number of users that user  $v$  trusts, including  $u$ .

## INPUT LAYER

- We used the MoleTrust algorithm [10], to compute the trust degree between a source user and a target user, by browsing the trust graph and propagating it along the arcs.
- The social degree between two users is calculated according to this weighted formula:

$$D_{social} = \alpha * D_{Friendship(u,v)} + \beta * D_{Trust(u,v)} \quad (4)$$

where:  $\alpha$ , and  $\beta$ : represent the importance weights related, respectively, to friendship and trust, with:  $\alpha + \beta = 1$ .

## EMBEDDING LAYER

- The embedding layer allows converting and representing discrete or categorical variables into a vector of continuous numbers.
- A common use in NLP is to take a word and apply Word Embedding to make it denser.
- The words are encoded in a binarized sparse vector with **one-hot encoding**.
- The goal : forming less sparse vectors with a logical relationship between them.

## GMF - LINEAR MODEL

- This part represents the operation made by the **GMF** to calculate the predictions.
- The textual description of the model layers is given as follows:
  - *GMF User Embedding*: User latent factor vectors.
  - *Embedding of GMF items*: Vectors of latent factors of the items.
  - *Multiplication layer*: ensures the element by element multiplication of the user and item embedding (factors)

# SOCIAL HYBRID MULTILAYER PERCEPTRON (SHYBMLP) - NONLINEAR MODEL

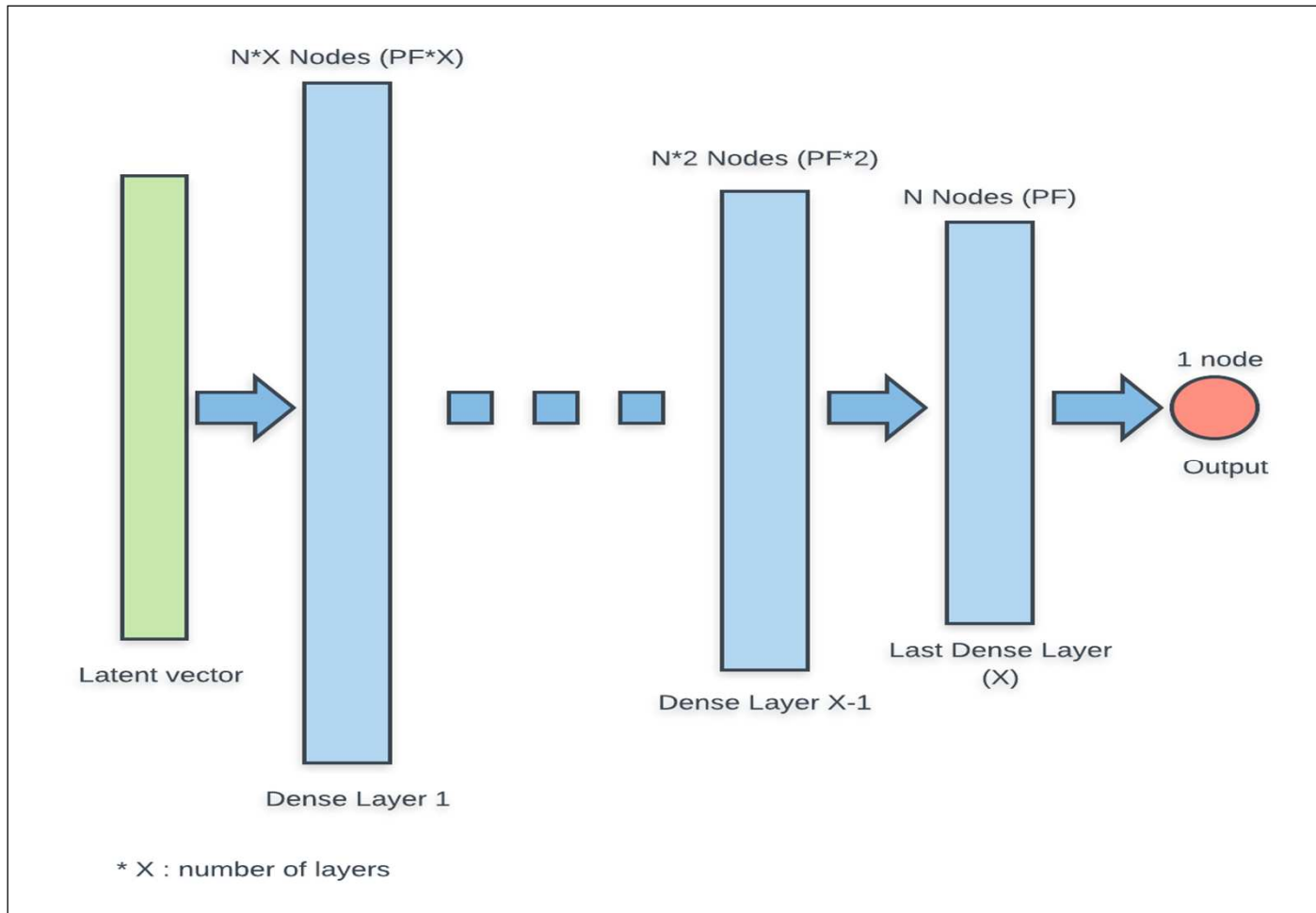
- This part deals with the learning of the interaction function which returns "1" if there is an interaction between a user  $u$  and an item  $i$  and "0" otherwise.

# SHYBMLP

The textual description of the different layers of the **SHybMLP** model is given as follows:

- *Embedding of SHybMLP users:* Vectors of user latent factors.
- *Embedding of SHybMLP items:* Vectors of items latent factors.
- *Concatenation Layer:* allows the concatenation of embeddings with user and item characteristics as well as social information related to each user.

# SHYBMLP



# SHYBMLP

- The activation function used in each hidden layer is *ReLU* (Rectified Linear Unit:

$\text{ReLU}(x) = \max(0, x)$ , to reduce the risk of over-fitting and neuron saturation.

$$\phi^{\text{SHybMLP}} = a_L(W_L^T(a_{L-1}(\dots a_2(W_2^T[p_u^M f_u f_s q_i^M f_i] + b_2)\dots)) + b_L) \quad (6)$$

where:

$a_L$  : Layer activation function L;

$b_L$  : Bias of the layer L (has the same role as the threshold);

$W_L^T$  : Weight of the layer L;

$p_u^M$  : Latent factors vector of the user  $u$  of SHybMLP;

$f_u$  : Information vector of the user  $u$ ;

$q_i^M$  : Latent factors vector of the item  $i$  of SHybMLP; and

$f_i$  : Information vector of the item  $i$ .



# SOCIAL NEURAL HYBRID MATRIX FACTORIZATION (SNHF)

- The last layer of SHybMLP is concatenated to that of GMF so that the combination of the results of these models would lead to better predictions.
- The training of this model can be done in two ways: with or without the pretraining of the models composing it (GMF and SHybMLP).

## OUTPUT LAYER

- This layer takes as input the vectors of the last SHybMLP and GMF layers previously concatenated in the SNHF layer, then passes them through the **Sigmoid activation** function:

$$\sigma(x) = 1/(1 + e^x)$$

## TRAINING - DATASET MANAGEMENT

- Two databases are used in our experiments: Yelp and FilmTrust.
- Once the transformation of the data is done, the dataset will be divided into two parts:
  - *Training data*, which will serve as learning data for the model (experiments will help to find the right balance between positive and negative instances);
  - *Testing data*, which will be used to evaluate the efficiency of our model.

## TRAINING - DATASET MANAGEMENT

- To simulate the real conditions of recommender systems, we consider that only 1% of the data is relevant for the user:
- For each user, we randomly select an item with which he has interacted (representing the **positive instance**), and add 99 items with which he has not interacted yet (representing the **negative instances**).

## SNHF TRAINING

- Neural networks are trained using an optimization process that requires a cost function to be minimized.
- This function calculates the difference between the prediction made by the model and the actual value it was supposed to predict.
- For the training of our models (GMF, SHybMLP, and SNHF): we used the **binary cross-entropy or log loss functions** because it is a *Logistic Regression problem with a binary classification*

## TRAINING - OPTIMIZATION

- To update the values of the model weights, we used the **Adam** (Adaptive Moment Estimation) algorithm for the training of GMF and HybMLP and the **SGD** (Stochastic Gradient Descent) algorithm for the training of NHybSoc.
  - Adam algorithm adapts the learning rate to each parameter
  - SGD uses a single learning rate to update the parameters.

# EXPERIMENTS

- **Objective** : show the contribution of DL in the prediction of the interaction + the contribution of our approach, in particular, in the cold start situation.

- **Datasets:**

| Dataset   | # Users | #Items | #Ratings | Density (%) |
|-----------|---------|--------|----------|-------------|
| Yelp      | 5,436   | 4,733  | 110, 894 | 0.43        |
| FilmTrust | 1,508   | 2,071  | 35,497   | 1.14        |

- **Metrics** Hit Ratio (HR) and Normalized Discounted Cumulative Gain (NDCG)

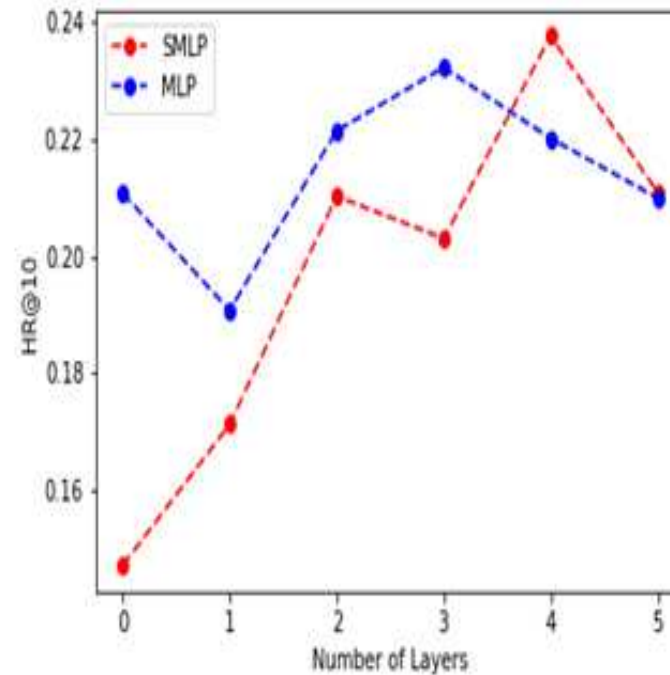
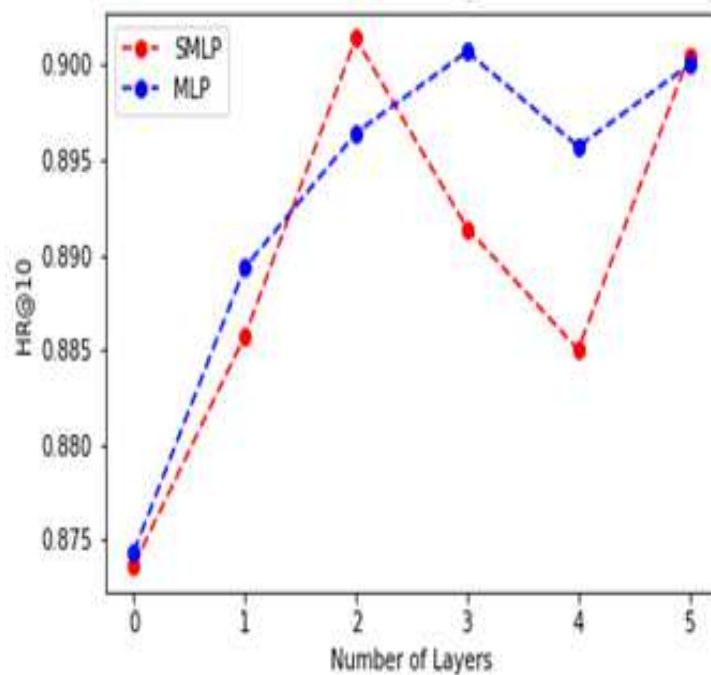
## COLLABORATIVE AND SOCIAL FILTERING

- Take into account user and item identifiers and the social information related to each user:
  - This version of our model is called **SNCF**, and its sub-models are **SMLP** and **GMF**.
- We evaluated the SMLP model with Yelp and FilmTrust with different embedding sizes and a different number of hidden layers and a Predictive factor = 16.



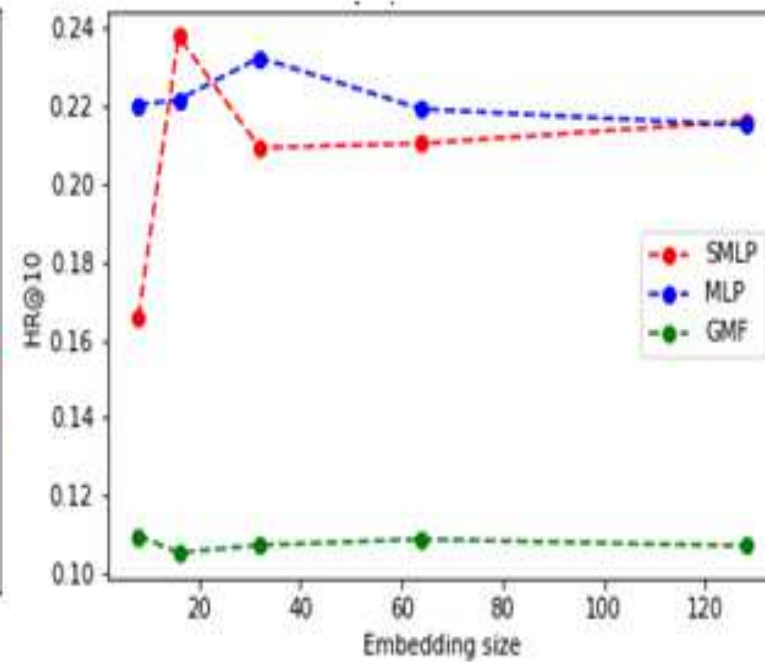
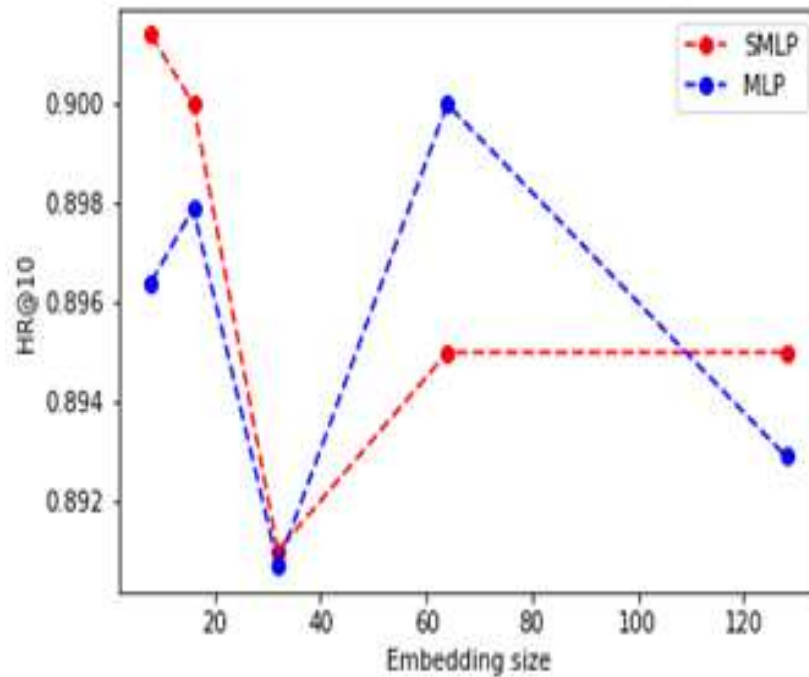
# COLLABORATIVE AND SOCIAL FILTERING

- Improvement and increase in accuracy with the increasing number of layers and the size of the embedding especially when considering 3 or 5 layers
- Evolution of SMLP, by varying the number of layers:



# COLLABORATIVE AND SOCIAL FILTERING

- Evolution of SMLP according to the number of layers

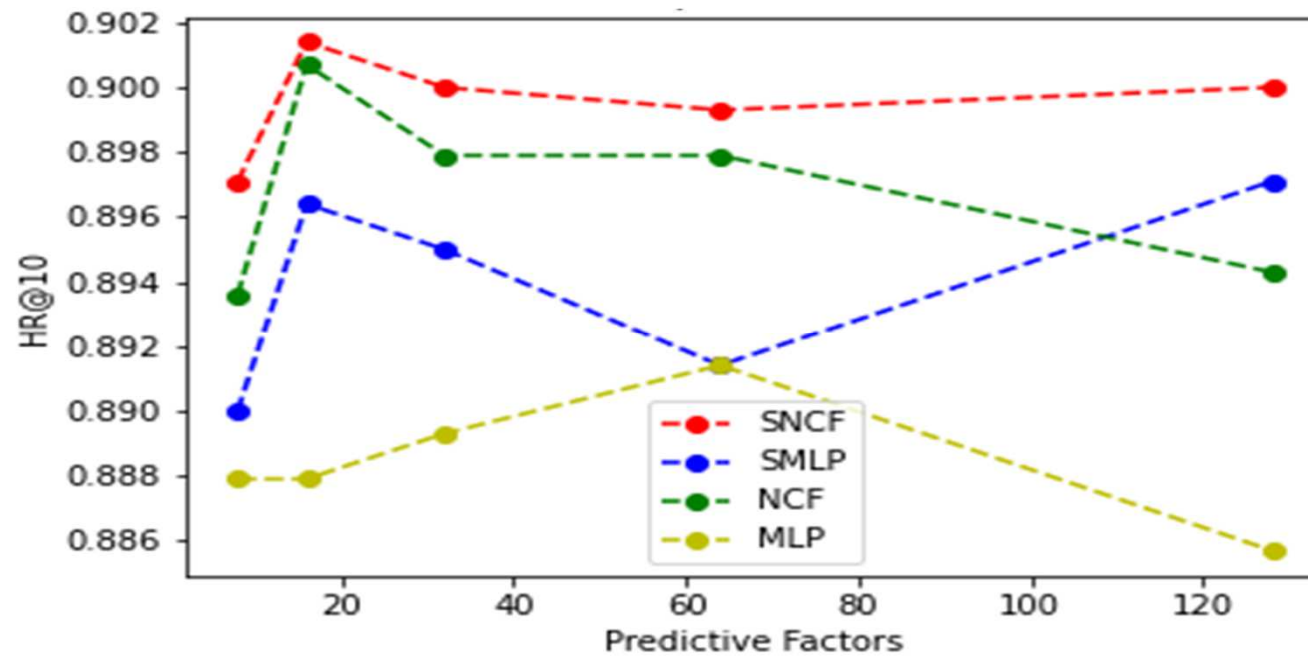


# *SNCF*

- Two ways to train the **SNCF** model :
  - GMF and SMLP simultaneously; or
  - SMLP and GMF separately, then train the last concatenation layer after having the weights of both models).
- The evaluation without pre-training showed that the model fails to make good predictions.
  - This is due to the combination of two models that learn to predict the same thing at the same time.
- The results with the pre-training of the sub-models are much better, demonstrating its effectiveness for the SNCF training.

# SNCF

- Performance according to the number of predictive factors – FilmTrust:

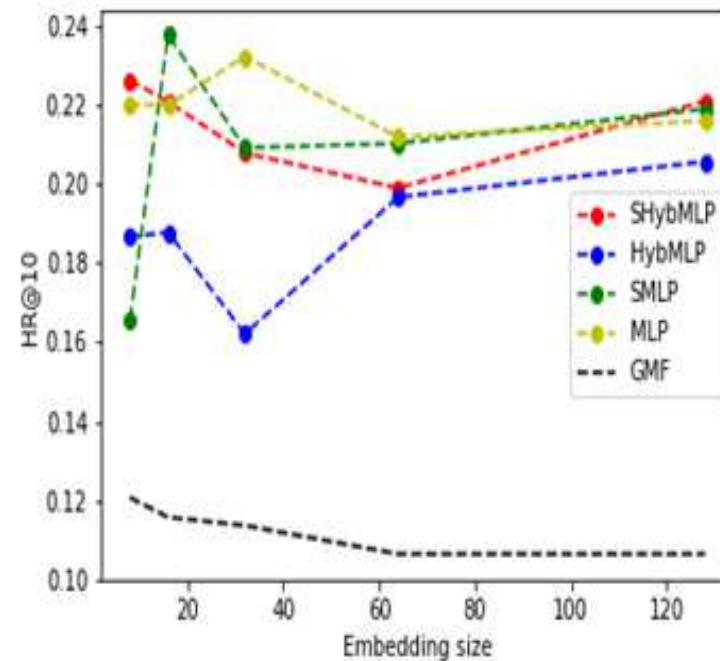
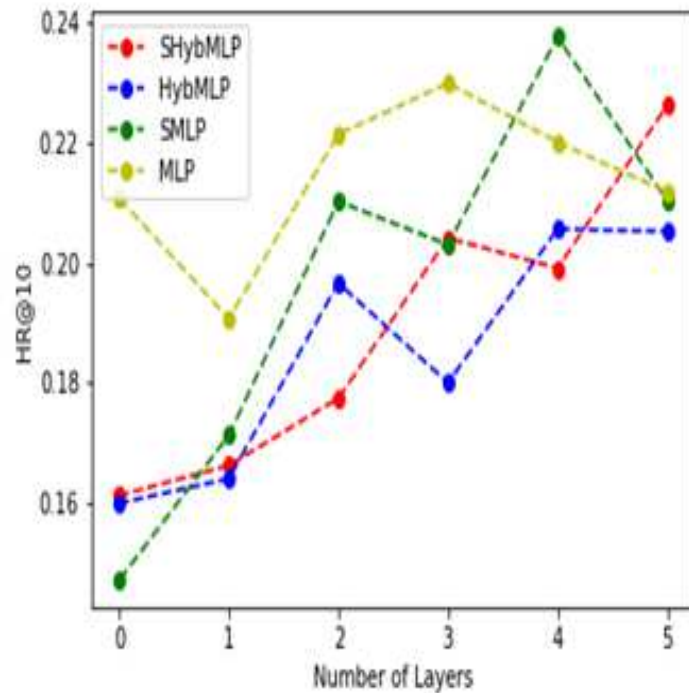


## COLLABORATIVE, CONTENT-BASED AND SOCIAL FILTERING

- We evaluated the impact of social information on the hybridization of CF and CBF algorithms, using the Yelp dataset.

# SHyBMLP

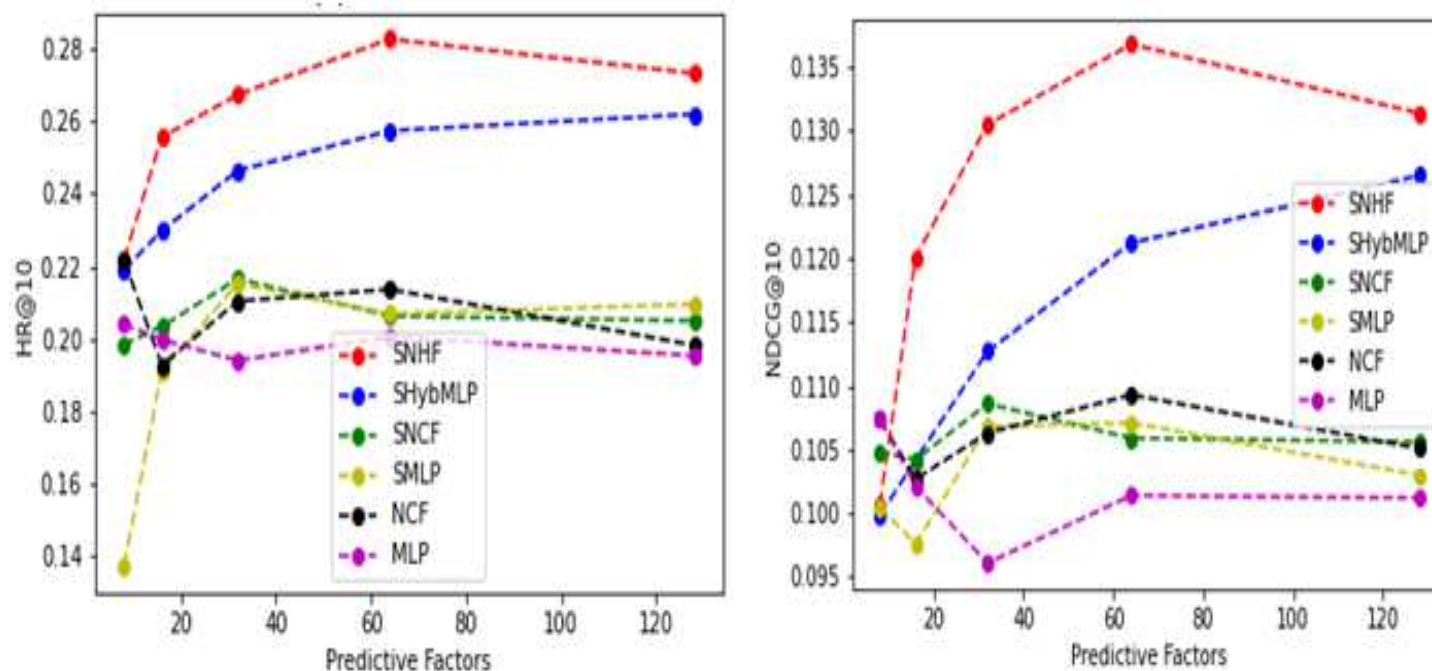
- Evolution of SHybMLP according to the number of layers and embedding size:



- SHybMLP performs better with 5 hidden layers and 8 latent factors, but SMLP achieved better results

# SHyBMLP

- SHybMLP performance according to the number of predictive factors – Yelp



- Improvement of SNHF and SHybMLP with the increase of the number of epochs to 15 epochs for both metrics

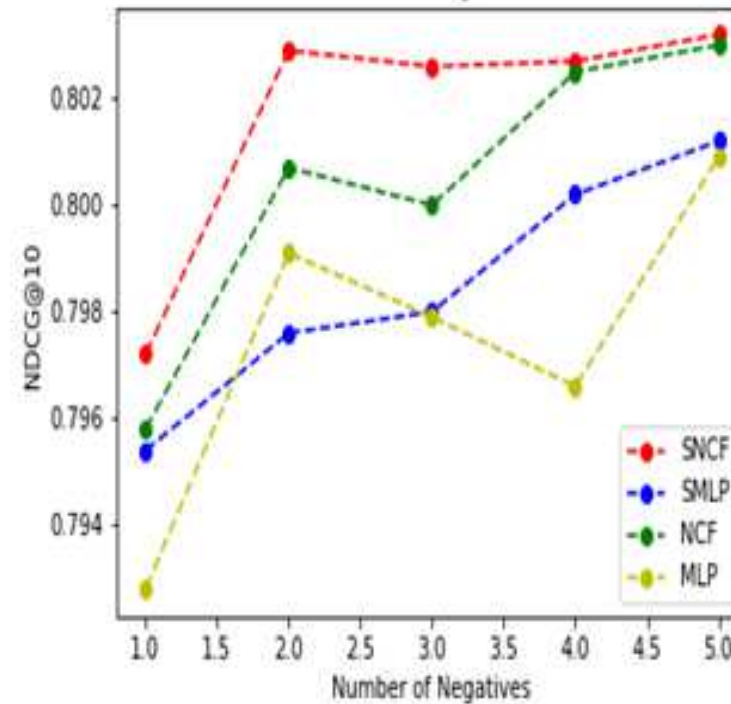
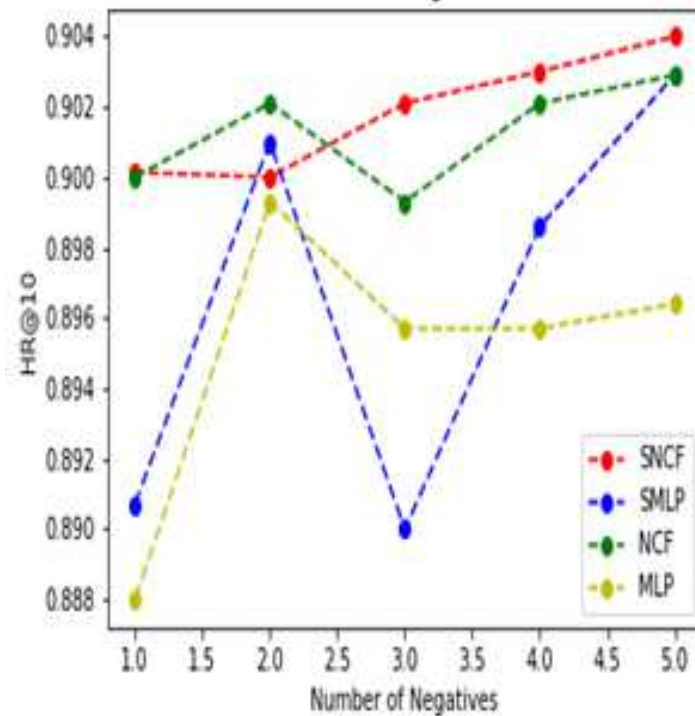
# DATASET SCRAMBLING

- To demonstrate the effectiveness of the models, we proceeded to scramble the learning data
  - Increase the number of negative instances compared to positive ones.
  - Objective : find the right number of negative instances to allow the model to be more accurate.
- Tests were performed on the best SNCF, SMLP, SHybMLP and SNHF models obtained from the training on the balanced dataset:

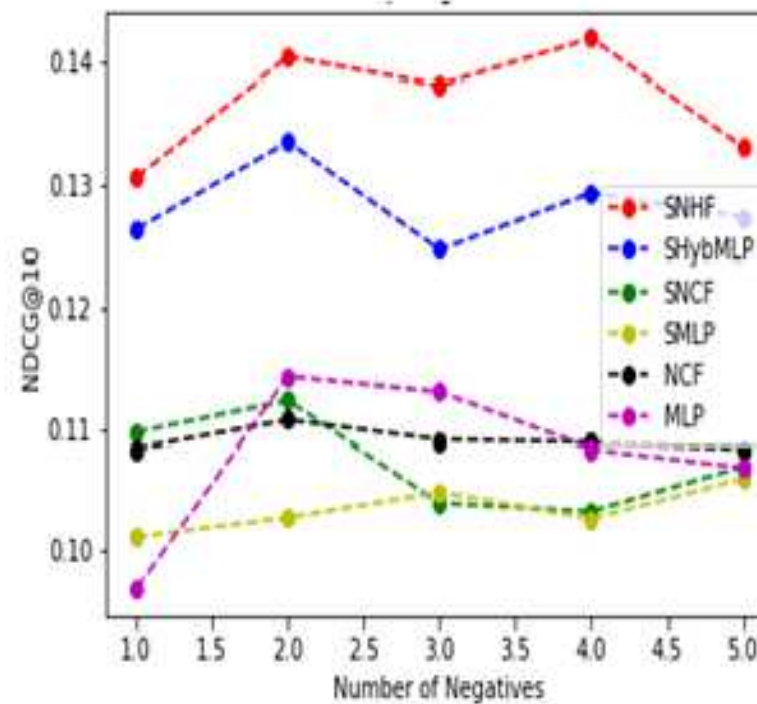
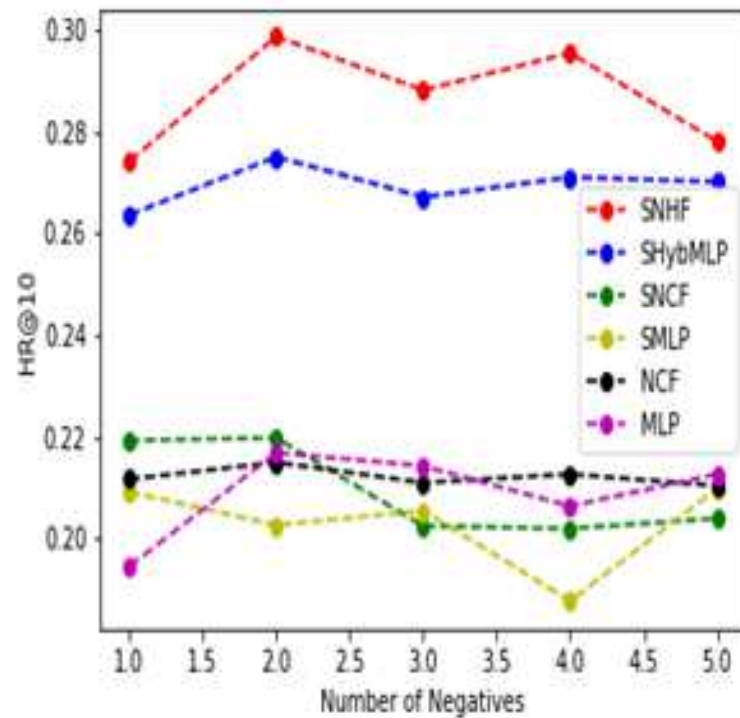


# PERFORMANCE – FILM TRUST

- Performance according to the number of negative instances per positive instance:



# PERFORMANCE – YELP



- SNHF model performs better when we have a dataset with two negative instances per positive instance for Yelp and five negative instances for FilmTrust.

## CONCLUSION

- This work explored neural network architectures for item recommendation in social networks.
- A hybrid algorithm that combines CF and CBF using social information in an architecture based on GMF and HybMLP models, is proposed.
- Extensive experiments on two real-world datasets show that SNHF significantly outperforms state-of-the-art baselines and related work

# PERSPECTIVES

- Enrich the social information with other features (such as the influence and credibility of users);
- Consider the use of other more complex data such as user comments on items, linked open data (LOD) or multi-criteria ratings to improve the quality of the recommendation;
- Explore other DL architectures such as convolutional neural networks to learn high-order correlations among embedding dimensions.

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*Thank you for your attention!*

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